



Getting Started Guide

License Key VBCA	Serial Number:	Activation Code:
License Key Server 1	Serial Number:	Activation Code:
License Key Server 2	Serial Number:	Activation Code:
License Key Server 3	Serial Number:	Activation Code:
License Key Server 4	Serial Number:	Activation Code:
License Key Server 5	Serial Number:	Activation Code:
License Key Server 6	Serial Number:	Activation Code:
License Key Server 7	Serial Number:	Activation Code:
License Key Server 8	Serial Number:	Activation Code:
License Key Server 9	Serial Number:	Activation Code:
License Key Server 10	Serial Number:	Activation Code:

Welcome and thank you for your purchase of the HERO VBCA – Virtual Backup Continuity Appliance. With this appliance, you will gain the peace of mind you need to be able to focus on your business and know your server is protected.

To get started with the setup of your new HERO VBCA, you will need to ensure you have the following:

- A location chosen for your HERO VBCA where it will be able to be connected to your network through a network cable and to a power outlet (110V). There is no wireless capability so you must connect the HERO VBCA directly to your LAN.
- A keyboard, mouse and monitor available to connect to the HERO VBCA for the configuration portion of the setup. Once setup, you will be able to connect to the HERO VBCA remotely and will no longer need a keyboard, mouse or monitor connected directly to the appliance.
- A copy or access to the License Key (inserted above) you should have received from HEROWare following your online purchase of the appliance.
- The computer name and administrator login information for the Microsoft Windows Server(s) you wish to backup with the HERO VBCA.
- About 30-60 minutes of time to complete the setup.

Now let's get started. At this point you should have the HERO VBCA unpacked from its shipping box and ready for installation.

Follow these easy steps to complete the physical installation of the HERO BCA.

1. Download and install the client and server VBCA Client Agent for your existing production server(s) at www.heroware.com/content/clientlogin **Username: client Password: download** (Be sure to read the notice on this page regarding installation instructions) Upon the product install be sure to select "Backup" and select client and server install.
2. Connect the supplied power cord to the HERO VBCA and then into an available power outlet.
3. Using the keyboard, mouse and monitor you have provided, connect each one into the appropriate ports on the back of the HERO VBCA ensuring all connections are nice and solid.
4. Turn on the HERO VBCA using the power button found on the front of the appliance with the power symbol.
5. Press the CTL-ALT-DEL key sequence to access the login dialog window.

6. You will be prompted with the login screen for Windows Storage Server. The login name is “Manager” and the password is “Heroware123” (case sensitive). Enter these and click the Login button.
7. Once you have logged in, you will be prompted with the HERO VBCA End-User License Agreement dialog. Please read carefully and if you accept the terms, check the box indicating such and click the Next button.
8. Once you have accepted the license terms, you will be prompted to enter a license key located above on this first page. Enter the license key provided in the HERO VBCA License Key field and click Activate. Ensure it is entered correctly.
9. Once activated you will be prompted with the HERO Control Center window which will provide you with access to all the documentation and functionality of the HERO VBCA. To begin configuration of the HERO VBCA in your environment, simply click on the VBCA Setup Guide and follow the instructions. You can also find a copy of all the documentation on our web site at <http://www.heroware.com/content/support>.

Thanks again for purchasing your HERO Virtual Backup Continuity Appliance. We appreciate your business and look forward to helping you and your business through our products and services.

If you have any questions or comments, please email us at support@heroware.com.